

## Frequently Asked Questions

### Sustainability

- **How sustainable is the Venue?** Frasers won multiple awards for their sustainability practices across the events venue and the wider estate. Frasers is located on a 300 acre eco-estate and sustainability is at the heart of everything we do at Frasers.
- **Do you offer any sustainable wedding options?** For every wedding we host we plant a native commemorative tree on the Estate. All our food is sustainably sourced with a lot of the produce being grown on the estate in our extensive kitchen and cutting gardens. Seasonal produce with low or no food miles is key when planning any menu for our events and weddings. We support in excess of 50 local artisan suppliers and producers including dairy, meat, fruit and vegetables and local vineyards and distillers. We encourage our couples to use Kentish wines and spirits during their wedding, further supporting our local economy.

### Wedding Planning:

- **How many meetings can we have and when are they?** You are welcome to contact us at any time, we have no limits to the amount of meetings that you can have with us, we are here to help you through the whole planning process of your wedding from start to finish. We offer meetings any day of the week, day or night or if it makes your life easier we can offer virtual meetings too!
- **Can I show my family and friends around the venue before our wedding day?** Of course, please email us with a date and time to book you in. Alternatively, why not book a table for afternoon tea, lunch or an evening meal with your bridal party so you can enjoy our delicious food and showcase your amazing venue!

### Venue and General

- **When can we access the venue on the day of our wedding?** You can arrive at Frasers the day before your wedding anytime from 1pm. We pride ourselves with never hosting two Weddings on two consecutive days, so we encourage our couples to come the day before to do all the finishing touches, why not stay the night so you wake up relaxed and refreshed for the fun to begin the morning of your wedding.

- **Do you have a getting ready room?** Yes, we have the stunning Stags barn which is our fabulous light and airy getting ready room. If you stay the night before you can access the getting ready room as early as you like, if you decide to stay at home the night before you can access from 08:00am.
- **When can we bring our things for the wedding day?** You can bring your items into the venue from 1pm the day before your wedding.
- **When do we need to collect items after our wedding day?** We will ensure that any leftover cake, cards and valuables are locked away overnight and you can collect these on the morning after your wedding after you have enjoyed a delicious full English breakfast with your nearest and dearest who have stayed the night at the venue. We ask all items to be removed by 11am.
- **Can I have a wedding ceremony at Frasers?** Yes, we are licensed in four areas at Frasers, Bramble Barn, The Terrace, The Grain Silo and Stags Barn Lawn. Alternatively, you are welcome to engage the services of a celebrant to conduct your ceremony, this gives you the opportunity to have your wedding anywhere on the farm that you would like. (For celebrant weddings you would need to have an informal legal ceremony at your local registry office prior to your wedding as the celebrant ceremony is not legally binding)
- **Can we get married outside?** If you choose the Kent Registration services to conduct your ceremony, we have 3 beautiful licensed outside ceremony areas for you to choose from. If you elect for a celebrant led ceremony, you can have this anywhere on the farm.
- **Can we include our dog or animals in our wedding?** Of course, we love all animals! You can bring your furry friends for the whole day and evening and they can even stay the night, most of our accommodation is dog friendly, and we have on site stables for the larger furry friends to stay over!
- **Can we have haybales for an outdoor ceremony instead of chairs?** Yes of course, we can get these from a local farmer, these will be charged additionally per bale to the couple, we advise that blankets are purchased in the colour scheme of the wedding to make the bales a bit more comfortable!
- **Do you have parking at Frasers?** We have a large gravel car park as well as a grassed overflow car park. We have a disabled parking bay available for 2 cars.

- **Can cars be left in the car park overnight?** Yes, all cars must be collected by 11am the morning after your wedding day.
- **Can you recommend any taxi companies?**  
Our local taxi companies include;  
MTC | 01622 890003 United | 01233 629292 Premier | 01233 666666
- **Is the venue wheelchair accessible?** All of Frasers is set on level threshold, with ramps and access to all areas. There is a disabled WC with grab rail, and some of our accommodation is suitable for those guests with limited mobility.
- **Can we have confetti?** Yes, however your choice of confetti must be real or dried petals and thrown by hand outside.
- **Can we have candles?** Yes, these must be contained within a holder or votive that is at least 2" taller than the flame.
- **What time can our wedding guests arrive?** We suggest asking your guests to arrive 1 hour prior to your ceremony.
- **Do you have a church nearby if we would prefer a Church wedding?** Yes we have 2 beautiful churches nearby – St James' Church Egerton - The St, Egerton, Ashford TN27 9DJ OR St Nicholas's Church Pluckley - Pluckley, Ashford TN27 0QS
- **Do you offer full weekend hire?** As we never host 2 weddings on 2 consecutive days our venue hire fee includes access from 1pm the day before until 11am the day after. (Accommodation is charged additionally)
- **Will we need to get a wedding planner?** As part of booking your wedding at Frasers we offer a complete wedding planning service for all our couples, with over 30 years experience our team is on hand to help you every step of the way.
- **Can our guests camp at Frasers?** Yes of course, we can accommodate bell tents and camping, however you will need to make the provisions for portable toilets to be available for these guests.

- **What time can I have my ceremony?** Anytime you like!!!! However, we will create a timeline with you that best suits your day, most of our ceremonies take place between 1pm and 2pm.
- **Can we bring items from home to decorate the venue?** Yes, of course you can, we actively encourage upcycling, re-using and 'doing it yourself' to add that personal touch to your wedding.
- **Do you have baby change facilities?** These are provided inside Bramble Barn and parents are welcome to use the space in the getting ready room for feeding.
- **What tables and chairs do you have?** We have both tressle tables (6ft x 3ft) and round tables (5ft) and limewashed Chiavari chairs, if you would prefer alternative tables and chairs we can of course help you in hiring these into the venue for an additional fee.
- **Are there any other decorative/prop items Frasers can provide?** Yes we have an abundance of items that we have gathered over the years for all couples to use. Before you purchase anything we ask you to contact us first to see if we have these items in our treasure trove of goodies that you can borrow. We have available for all couples – Vintage post box for cards, upcycled Welsh dresser for your own home-made sweet table, smaller dresser available for memory/picture area, Kentish apple ladder and easel for your welcome sign and table plan.

### **Food and Beverage**

- **Can you cater for different dietary requirements?** Yes, we can cater for various dietary requirements if these are made aware to us in advance of the day.
- **Do you offer corkage?** We allow corkage for your table wine and toasting fizz, all other drinks must be purchased via our on-site bar.
- **What time does the bar open?** The bar opens 1 hour prior to your ceremony and closes 15 minutes prior to the start of the ceremony, the bar is then open all day until 11:30pm.
- **Do you have a cake stand and knife that we can use?** Yes we have a selection of beautiful cake stands that you can use depending on the size of your cake, we also have a cake knife you can use all free of charge.

- **Can I create a bespoke menu for my wedding, instead of a traditional sit-down meal?** Of course, whilst our brochure lists lots of options when it comes to food, we work in a really bespoke way with all our couples, and you can really have whatever you like! During one of our meetings, we will discuss food (at length!!!) and create a menu and style that suits each couples personality and preference.
- **Do you have a fully stocked bar?** We offer a full range of drinks from our stylish horsebox bar and our garden bar, including beers and spirits.
- **Does the bar take cash and card?** Yes we accept both cash and card, the only card we don't accept is Amex.

### **Music and Entertainment**

- **Can we have live music?** Yes, of course. We just require all external suppliers to provide PAT testing certificates and public liability insurance.
- **Can we provide our own music via a playlist and play through your in house speaker system instead of having a band or DJ?** Yes of course, we are finding that a lot of our couples are opting for this now, we have a very good sound system that you can connect to which plays both inside and outside.
- **Do you allow fireworks?** Yes we do indeed, however as we are on a working farm we ask that the displays are low noise displays, we can help you with finding a great company to provide this for you.
- **Can we bring children's activities?** Yes, most certainly, it is a really great idea to bring lots of activities to keep children entertained at your wedding.
- **Can we have a bouncy castle?** Yes of course, these make for great photos for both adults and children! We just ask that the bouncy castle is manned by a professional from the hire company at all times and they must provide public liability and PAT testing certificates.
- **Can we have garden games?** Yes. These are a great addition to weddings and provide both children and adults with entertainment, we usually recommend these are used between the end of the Wedding breakfast and the evening party starting.

### **Suppliers and external contractors:**

- **Can our photographer or videographer use a drone?** Yes, however they will need to provide their aviation license and public liability. This can be sent over to us via e-mail. Please advise in advance of the date if your suppliers plan to use a drone so we can ensure there are no horses too close to the venue.
- **Do you have a suppliers list?** We don't have a fixed supplier list, we like to meet each couple and get to know them so we can recommend suppliers that we think would be the best fit for each couple, if you have suppliers that you would already like to use, that is also absolutely fine.
- **Can my florist come to the venue the day before?** As we never host two weddings on two consecutive days, yes, your florist can of course come the day before to start setting up, access for suppliers the day before is between 1pm and 5pm.

### **Accommodation**

- **Do you have accommodation on site?** Yes we have 3 beautifully converted former agricultural buildings which have luxury en-suite accommodation as well as 2 luxury glamping pods, we can sleep up to 24 guests on site. For all those that stay, we offer a hearty full English breakfast the morning after the wedding included in the accommodation cost.
- **Do you have a Bridal Suite?** As part of our luxury on site accommodation we have a fabulous bridal suite for our couples to stay in on the night of the wedding.
- **Are there other hotels and accommodation nearby?** If you can't accommodate all your guests on site at Frasers we can recommend alternative accommodation providers in the local area.
- **What times can we check in and out?** Check in for your guests is usually 4pm, however we will do everything we can to accommodate early check in on the morning of the wedding to allow your guests to change prior to the ceremony.